



Updates to Singapore Vaccinated Travel Lane (VTL) with Malaysia

Dear Trade Partners

Malaysia and Singapore's Vaccinated Travel Lane (VTL) arrangements are set to begin from 29 November 2021. Please see designated VTL flights below:

Origin-Destination	Flight Numbers
Singapore – Malaysia	SQ108 and SQ 122
Malaysia - Singapore	SQ107 and SQ 121

*Above designated VTL flights are new flights and not converted from existing flights. Please refer to Annex A for the schedules.

There are some key differences in the VTL arrangement between Singapore and Malaysia as compared with existing VTLs. Please refer to the key differences summarised below:

1) Transfer / Transit between Malaysia and Singapore

Transfer/transit will **not** be allowed on these designated VTL services. Example: For an itinerary LHR -KUL-SIN, passenger is not allowed to transfer/transit via KUL and arrive in SIN via a designated VTL flight.

2) VTL requirements for entry into Malaysia:

A) Travel History

Passenger must have been in Malaysia and/or Singapore for consecutive 14 days before travel date.

B) Vaccine Requirements

On top of digital certificates, paper vaccination certificates are recognised as well.

Children under 12 are exempted from vaccination requirements. However, age is defined by the date of birth and not calendar year.

No VTP application required for entry into Malaysia via VTL flights.

C) Test Requirements

Pre-departure tests (PDT) must be **PCR only** done 2 days before departure, ART will not be recognised.

On-arrival test (OAT) via PCR is required for entry. Passenger must register and

make payment for OAT at BP Clinical Lab Health Screening Centre at KLIA. They are to wait for their results at the designated holding area. Once the passenger is notified of negative test result, they may proceed for immigration.

Test requirements for children under 2 years of age not finalized yet, please refer to our website for the latest updates.

We will be actively re-accommodating all OD passengers with existing MY-SIN and SIN-MY bookings to designated VTL flights. Please actively contact your passengers who are re-accommodated to VTL flights and ensure they meet VTL eligibility requirements and understand the VTL requirements.

If required, blanket waiver codes indicated below can be applied:

1) Passenger was re-accommodated by SIA to VTL flight, meets VTL requirements but wishes to change flight

This applies to passenger who was ticketed on or before 19 Nov 21 for their original non-VTL flight. Due to involuntary re-accommodation, they may rebook for another preferred VTL flight or non-VTL flight.

Reissuance must be completed on or before 31 January 2022 on the same or next higher RBD only with all fees and fare differences waived. Please quote **VTL081121** in the endorsement box when reissuing via GDS.

2) Passenger does not meet VTL requirements and wish to change to a non-VTL flight

This applies to passenger who was ticketed on or before 19 Nov 21 for non-VTL flight. They were re-accommodated by SIA to a VTL flight but do not meet VTL requirements. Please assist to rebook the passenger on a non-VTL flight, reissuance to be completed on or before 31 January 2022 on the same OD and same or next higher RBD only. Please quote **NVTL051121** in the endorsement box when reissuing via GDS.

3) Passenger does not meet VTL requirements and wish to cancel booking

This applies to passengers who ticketed on or before 19 Nov 21 for non-VTL flight. Due to involuntary re-accommodation to a VTL flight and the passenger does not meet VTL requirements, they may opt to cancel and refund. Please quote **NVTL021021** in the endorsement box when reissuing via GDS for a full refund.

As the situation remains dynamic, do refer to the Covid-19 Information Centre¹ on our website for the latest information. Please contact your local Sales Representative if you have any queries.

SIA

19 November 2021

¹ [Covid-19 Information Centre | Singapore Airlines](#)

Annex A**Malaysia****Kuala Lumpur – Singapore**

Starting 29 November 2021, Singapore Airlines will operate 10 weekly VTL flights from Kuala Lumpur to Singapore. SQ107 will operate daily, while SQ121 will operate three times a week.

Kuala Lumpur – Singapore			
29 November 2021 – 26 March 2022			
SQ107	Daily	10:25am – 11:35am	Airbus A350-900
SQ121	Thursday, Friday, Sunday	7:30pm – 8:35pm	Airbus A350-900

**All times are local*

Singapore – Kuala Lumpur

Starting 29 November 2021, Singapore Airlines will operate 10 weekly VTL flights from Singapore to Kuala Lumpur. SQ108 will operate daily, while SQ122 will operate thrice weekly.

Singapore – Kuala Lumpur			
29 November 2021 – 26 March 2022			
SQ108	Daily	8:30am – 9:30am	Airbus A350-900
SQ122	Thursday, Friday, Sunday	5:30pm – 6:40pm	Airbus A350-900

**All times are local*

All other flights between Malaysia and Singapore are non-VTL flights.