

## Singapore Airlines Complimentary Rebooking Policy Extended until 31 March 2022

1	Affected Flights	All SQ/TR fares issued on SQ tickets
2	Eligible For Waiver	SQ tickets issued worldwide
3	Applicable Ticket Issuance Date	5 March 2020 – 31 March 2022
4	For Travel to/from	All travel itineraries
5	Applicable Flight Date(s)	5 March 2020 onwards
6	Number of FOC booking changes allowed, <u>depending on when change is requested</u>	On or before 31 March 2022: Unlimited complimentary rebooking After 31 March 2022: One-time complimentary rebooking
7	Latest ticket issue date of rebooked itinerary	On or before expiry date of ticket (12 months from ticket issue date)
8	Waive applicable Ticketing Fees (Re-booking)	Flights: Yes, but ADC applies if there are any fare difference. Ancillaries: No penalties nor ADC applied.
9	Fare Top Ups for Re-routing	Flights: Fare top-ups, where applicable, will apply for any re-routing Ancillaries: EMDs will be refunded without penalties. Ancillary to be re-purchased for new itinerary, if needed.
9.1	Waive applicable Ticketing Fees (Re-routing)	Flights: Yes, but ADC applies if there are any fare differences Ancillaries: EMDs will be refunded without penalties.
10	Refunds	<b>Voluntary:</b> Per fare conditions of the flight ticket.  For ancillaries, no refunds allowed for voluntary changes. (Eg: pax previously purchased ancillaries, but no longer wish to have it. No refund will be accorded.)  <b>Involuntary:</b> For flight refunds due to flight cancellations, international border closures, or medical (i.e. tested positive for Covid19 and cannot travel), cancellation fees to be waived.  For ancillaries, refunds allowed without penalties.  <i>Note: Refund is applicable only for unutilised portion(s) of the ticket</i>
10.1	Waive applicable Ticketing Fees (Refunds)	No